

Field Service: Calibration, Certification & Preventative Maintenance (CCPM)

CCSi, in addition to supporting their own instruments in the field, services, repairs, and calibrates a vast array of physical testing instruments.

The field service program is designed with the objective of performing Calibration, Certification and Preventative Maintenance, "CCPM", at intervals that will reduce or eliminate costly unscheduled down-time; reduce overall maintenance cost; and improve the reliability, accuracy, and repeatability of the instruments on the program.

A detailed procedure is designed for each instrument and a schedule devised to suit individual instrument needs and customer requirements. The manufacturers' service recommendations, coupled with the many years of experience and a vast source of replacement parts, provides a comprehensive and reliable field service program.

The "CCPM" program is offered on a contract basis, individually tailored to suit the requirements of each customer. The cost of service is based on a flat *per visit / per instrument* basis. Lower costs on a *per visit / per instrument* can be obtained by contracting on a twice yearly basis. Even lower rates may be negotiated on multiple proximate locations and service contracts exceeding one year. These rates may be higher for international customers and for certain geographical areas in the U.S.



The CCPM: What It Means To You

In addition to quality service and maintenance at a reasonable and manageable cost, a single vendor provides "one-stop-shopping" for your service needs:

- Many instruments may be serviced in a single visit, eliminating scheduling dilemmas;
- Maintenance records are uniform and designed to meet the demanding needs of today's quality standards;
- Billing and authorization to a single source reduces glutinous paperwork;
- Accountability of a single service provider reduces organizational nightmares;
- Single quality vendor concept is TQM and "Deming Approved".

The CCPM: What It Means To Us

CCSi takes pride in the "CCPM" program, a satisfied and a growing customer base is testimony to our commitment and dedication to an "old world" quality work ethic and pride in workmanship.

CCSi is not an ordinary provider of service and products! Our team actively participates in the ASTM and regularly attends committee and subcommittee meetings that effect and determine the ASTM Standards and Methods.

CCSi is "Your Friend in the Field" ... please e-mail  CCSi or call  1.800.742.8535 to discuss your instrument service and calibration requirements.

ISO/IEC 17025 Accredited Laboratory

"This laboratory is accredited in accordance with the recognized International Standard ISO/IEC 17025:2005 General Requirements for the Competence of Testing and Calibration Laboratories. This laboratory also meets the additional program requirements in the field of calibration. This accreditation also demonstrates technical competence for a defined scope and the operation of a laboratory quality management system (refer to joint [ISO-ILAC-IAF Communiqué](#) dated 18 June 2005)."



ISO/IEC 17025 Accredited Laboratory
[Calibration Certificate 1424.01](#)
[Mechanical Testing Certificate 1424.02](#)

NIST Primary Traceability



National Institute of Standards & Technology
Primary Traceability

[NIST Report of Analysis 839.03-03-155](#)
[NIST Report of Analysis 839.03-05-168](#)

OREC™ Ozone Monitors, Model DM100, Serial Numbers 318 and 748 were certified as a *first level calibration source* with primary traceability to NIST. Through the *NIST Calibration Program*, the testing was performed, and the reports prepared, by NIST at their laboratory in Gaithersburg, Maryland on July 7, 2003. OREC™ Ozone Monitor, Serial Number 748, was calibrated again on September 7, 2005.